

Bath & North East Somerset Council

MEETING	Wellbeing Policy Development & Scrutiny Panel	
MEETING	Friday 21st March 2014	
TITLE:	Arriva Transport Solutions Ltd Non-Emergency Patient Services	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report: Report on Arriva Transport Solutions Ltd Non-Emergency Patient Services		

1 THE ISSUE

- 1.1 To present a full report to the Panel on the contract with Arriva Transport Solutions Ltd for non-emergency patient transport services following the request made at the Panel's meeting on 17th January 2014.

2 RECOMMENDATION

- 2.1 The Panel is asked to note this report and consider when it would wish to receive a further update.

3 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

- 3.1 There are no financial implications for the Council in relation to this report.

4 STATUTORY CONSIDERATIONS AND BASIS FOR PROPOSAL

- 4.1 Not applicable for this report.

5 THE REPORT

- 5.1 Following the questions and concerns raised by Panel members at the meeting on 17th January, a full report about the new service model and contract performance since service launch is attached as appendix 1.

6 RATIONALE

- 6.1 Not applicable for this report.

7 OTHER OPTIONS CONSIDERED

7.1 None.

8 CONSULTATION

8.1 As stated in the report.

9 RISK MANAGEMENT

9.1 Not applicable for this report.

Contact person	Corinne Edwards, Senior Commissioning Manager, NHS BaNES CCG, Tel: 01225 831868
Background papers	Department of Health National Eligibility Criteria for Non-Emergency Patient Transport Services, 2007 (revised)
Please contact the report author if you need to access this report in an alternative format	